AMENDED IN ASSEMBLY MARCH 28, 2008

CALIFORNIA LEGISLATURE—2007—08 REGULAR SESSION

ASSEMBLY BILL

No. 2123

Introduced by Assembly Member Lieu
(Coauthors: Assembly Members Brownley, Coto, De Leon, Dymally,
Garrick, and Hancock)
(Coauthor: Senator Cedillo)

February 20, 2008

An act to add Division 22 (commencing with Section 70000) to the Financial Code, relating to financial literacy.

LEGISLATIVE COUNSEL'S DIGEST

AB 2123, as amended, Lieu. California Financial Literacy Initiative. The California Constitution requires the Legislature to encourage the promotion of intellectual improvement. Existing law regulates financial institutions and their interactions with the public. Existing law recognizes the existence of specialized financial institutions that provide services, including, but not limited to, financial literacy training, to underserved communities.

This bill would establish the California Financial Literacy Initiative for the purpose of improving financial literacy by offering instructional materials to citizens of California. The initiative would be administered by the Controller, who would be authorized to provide, among other things, an online library of financial literacy resources and materials to be made available for all Californians. The Controller would be authorized to convene a Financial Literacy Advisory Committee that may include representatives of the office of the Superintendent of Public Instruction, the office of the Treasurer, the Department of Corporations, the Department of Financial Institutions, the Department of Consumer

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Affairs, the Department of Finance, a representative from the financial services industry, a representative from the nonprofit sector associated with consumer advocacy, and others invited by the Controller. The bill would require the Controller, as resources are available, to establish and oversee the California Financial Services Corps, which would provide certain financial information to low- and middle-income Californians who do not have financial advisors. The bill would require the Franchise Tax Board to coordinate the promotion and activities of the Financial Services Corps with the board's tax assistance programs. The bill would establish the California Financial Literacy Fund in the State Treasury and would authorize the Controller to deposit donations from nonprofit entities into the fund. The bill would authorize moneys in the fund, upon appropriation by the Legislature, to be used for the purpose of establishing the services specified in the initiative.

The bill would require the Controller, beginning in 2010, to report to the Legislature annually on or before August 30 on the implementation of the initiative, as specified.

The bill would require specified state agencies to use existing resources for the initiative if those agencies elect to participate.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

- 1 SECTION 1. The Legislature finds and declares all of the 2 following:
 - (a) The average American household consumer credit card debt is about eight thousand dollars (\$8,000).
 - (b) Forty-three percent of American families spend more than they earn, and data from the Federal Reserve states that Americans hold a total debt of \$1.9773 trillion, not including mortgage debt, averaging eighteen thousand six hundred fifty-four dollars (\$18,654) per household.
 - (c) High school seniors taking part in a national survey of financial knowledge scored an average of 52.4 percent, which is a failing grade.
 - (d) Undergraduate students reported their freshman year as the most prevalent time for obtaining credit cards, with 56 percent reporting that they obtained their first credit card at 18 years of age.

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(e) Many groups are dedicated to increasing the financial literacy of Americans and a broad range of quality personal finance instructional materials and curricula have been created for this purpose.

- (f) California does not have an official statewide policy or educational plan for the teaching of financial literacy.
- (g) Financial literacy materials and resources exist in many forms but are not organized or collected in a systematic manner.
- (h) The teaching of financial literacy skills is vital to equip the young people of California with the tools they need to enter the financial marketplace.
- (i) As the 2007 subprime mortgage crisis demonstrated, there is a severe shortage of affordable financial advisors to counsel middle and lower income Californians and advise them on how to plan when a fiscal crisis hits.
- (a) A recent survey by Dartmouth College and Harvard University researchers found that only 35 percent of respondents were able to correctly estimate how interest compounds over time, more than half of respondents did not understand how minimum payments are calculated and applied to a principal balance, and almost none of the respondents understood the financial difference between paying in monthly installments versus one lump sum at the end of a certain time period.
- (b) The average American household consumer credit card debt among low- and moderate-income households is eight thousand six hundred fifty dollars (\$8,650).
- (c) High school seniors taking part in a national survey of financial knowledge scored an average of 52.4 percent, which is a failing grade.
- (d) There were 164 million credit card holders in the United States in 2003 and that number is projected to grow to 176 million in 2008. These same Americans own approximately 1.5 billion cards, which is an average of nearly nine credit cards issued per credit card holder.
- (e) More than 40 percent of American families spend more than they earn.
- (f) California does not have an official statewide policy or education plan for teaching of financial literacy.
- 39 (g) Americans 25 to 34 years of age now have the second highest 40 rate of bankruptcy, just after those 35 to 44 years of age. The

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bankruptcy rate among those individuals between 25 to 34 years
of age increased between 1991 and 2001, indicating that those
individuals were more likely to file bankruptcy as young adults
than were young baby boomers at the same age.

- (h) The national annual savings rate has declined from 9 percent in the 1980s to approximately -0.4 percent of after-tax household income, a level not seen since the Great Depression.
- (i) Less than 20 percent of United States workers are now in employer pension plans and nearly 28 million United States households, 37 percent of the total, do not have a retirement savings account of any kind.
- (j) California does not have an official statewide policy for the teaching of financial literacy.
- (k) Many groups are dedicated to increasing the financial literacy of Americans and a broad range of quality personal finance instructional materials and curricula have been created for this purpose.
- (l) Financial literacy materials and resources exist in many forms but are not organized or collected in a systematic manner.
- (m) As the 2007 subprime mortgage crisis demonstrates, there is a severe shortage of affordable financial advisors to counsel middle- and lower-income Californians and to advise them on how to plan for a financial crisis.
- SEC. 2. Division 22 (commencing with Section 70000) is added to the Financial Code, to read:

DIVISION 22. CALIFORNIA FINANCIAL LITERACY INITIATIVE

70000. For purposes of this division, "initiative" means the California Financial Literacy Initiative.

- 70001. (a) The California Financial Literacy Initiative is hereby established as a program for improving financial literacy by offering instructional materials to citizens of California.
- (b) The initiative shall be administered by the Controller who shall establish an Office of Financial Literacy Advocate for these purposes to be funded as resources are available.
- 70002. (a) The goals for the initiative are to accomplish both of the following:

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(1) Provide Californians with the tools they will need to manage financial commitments associated with loans borrowing, credit, and other financial decisions.

- (2) Promote high-quality programs that provide instruction on pertinent financial literacy issues as determined by the Controller.
 - (b) The Controller may do all of the following:

- (1) Provide an online library of financial literacy resources and materials to be made available for all Californians.
- (2) Coordinate and collaborate with financial institutions, financial services providers, and nonprofit community organizations in collecting and distributing financial literacy materials.
- (3) Organize financial literacy materials, to be made available in a manner that ensures that materials are accessible to Californians with only a basic-fundamental financial education.
- 70003. (a) The Controller may convene a Financial Literacy Advisory Committee to review materials that can be provided on the Internet in a centralized location for access by local educational agencies for purposes of ensuring that Californians have access to appropriate financial literacy resources.
- (b) The Financial Literacy Advisory Committee shall be chaired by the Controller and may include representatives of the office of the Superintendent—for of Public Instruction, the office of the Treasurer, the Department of Corporations, the Department of Financial Institutions, the Department of Consumer Affairs, the Department of Finance, a representative from the financial services industry, a representative from the nonprofit sector associated with consumer advocacy, and others to be invited by the Controller.
- 70004. As resources are available, the Controller shall establish and operate a financial literacy information toll-free telephone number and Internet Web site to provide basic financial information on the following subjects: financial credit scores, credit card applications, bank account applications, simple and compound interest calculations, and interest rates. The Controller shall provide this service in the following languages: English, Spanish, Chinese, Tagalog, Vietnamese, and Korean.
- 70005. (a)—Financial institutions, financial services providers, nonprofit community organizations, and other entities whose materials or resources are included in the online library provided pursuant to paragraph (1) of subdivision (b) of Section 70002 may

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include in those materials a means of collecting data, including,

- 2 but not limited to, all of the following:
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- 4 (a) The estimated number of users.
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- 6 (b) The age of the user.
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- 8 (c) Any other relevant information that would aid in the purpose of furthering financial literacy pursuant to this division.
 - (b) As resources are available, the Controller shall provide the service described in this section in English, Spanish, Chinese, Tagalog, Vietnamese, and Korean.
 - 70006. (a) As resources are available, the Controller shall establish and oversee the California Financial Services Corps. The purpose of the California Financial Services Corps shall be to provide clear, professional, and objective financial information, without promotion of any financial products, to low- or middle-income Californians who are not currently using a financial advisor. Volunteers with professional certifications in financial planning or comparable professional training shall be invited to serve in the corps. Financial information shall pertain to the following major consumer purchases: automobile, home, or any other loan or investment not to exceed ten thousand dollars (\$10,000).
 - (b) The Franchise Tax Board shall coordinate the promotion and activities of the California Financial Services Corps with the board's tax assistance programs.

(e)

- (b) The Controller shall attempt to staff the California Financial Services Corps with individuals who speak the following languages: English, Spanish, Chinese, Tagalog, Vietnamese, and Korean.
- 33 70007. (a) The California Financial Literacy Fund is hereby 34 established in the State Treasury. The Controller may accept donations from nonprofit entities and deposit those donations into 35 the fund, that, upon appropriation by the Legislature, may be used 36 for the purpose of establishing the services described in this 38 division. The California Financial Literacy Fund shall be subject 39 to annual audit.

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70008. Beginning in 2010, the Controller shall provide to the respective chairpersons of Assembly Committee on Banking and Finance and the Senate Committee on Banking, Finance and Insurance an annual report on the Controller's Financial Literacy Initiative. This report shall include, but not be limited to, the number of persons assisted by the financial literacy information toll-free telephone number and Internet Web site, a description of the inquiries made to those services, steps taken to partner with the financial services community and governmental and nongovernmental stakeholders to improve Californians' financial literacy, a description of the basic financial skills information available on the Controller's Web site and plans to improve that clearinghouse of information, any nonstate funding received for purposes of this initiative, and any additional recommendations to enhance financial literacy in California. This report shall be submitted no later than August 30 of each year.

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70009. It is the intent of the Legislature that state agencies involved in the Financial Literacy Advisory Committee shall actively support the initiative. State agencies in the executive branch of government, including boards, commissions, and constitutional officers, shall use existing resources for the initiative if they elect to participate.